

Council Plan

2014/15 Half Year Performance Report

Policy Team · Coventry City Council

December 2014

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Coventry: open for business – our vision and priorities for the next 10 years

Council Plan

Coventry open for business: our vision and priorities for the next 10 years



Globally connected

promoting the growth of a sustainable Coventry economy

that benefits the city by...



Supporting business growth



Creating the infrastructure



City centre for the 21st century



Raising the profile of Coventry

making sure that residents share in the benefits by...



Jobs for local people



Reducing the impact of poverty



Supply, choice and quality of housing



Locally committed

improving the quality of life for Coventry people

by working with local communities to...



Attractive, cleaner and greener city



Safer communities



Improving educational outcomes



Improving health and wellbeing

for our most vulnerable residents by...



Protecting and supporting the most vulnerable people



Reducing health inequalities



Delivering our priorities

Maximising the use of our assets; reducing operating costs
Active citizens; strong and involved communities

Key

A number of symbols are used in the report to illustrate the progress made and the performance towards the targets set against each of the headline indicators:

Symbol	Progress	Target
	Indicator progressing in the right direction (towards target)	On-target
	Indicator moving in the wrong direction (away from target)	Off-target
	Indicator progress is similar or unchanged	
	Not available	

Find out more

This performance report provides a high-level summary of the Council's performance. It forms part of Coventry City Council's performance reporting arrangements set out in the Performance Management Framework. Further information available online include web-based indicator reports setting out historical trends, comparators, interactive maps, and data visualisations; and links to the Council's key strategies and progress reports.



www.coventry.gov.uk/performance/

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Executive summary

Progress made in 2014/15 towards the Council Plan priorities

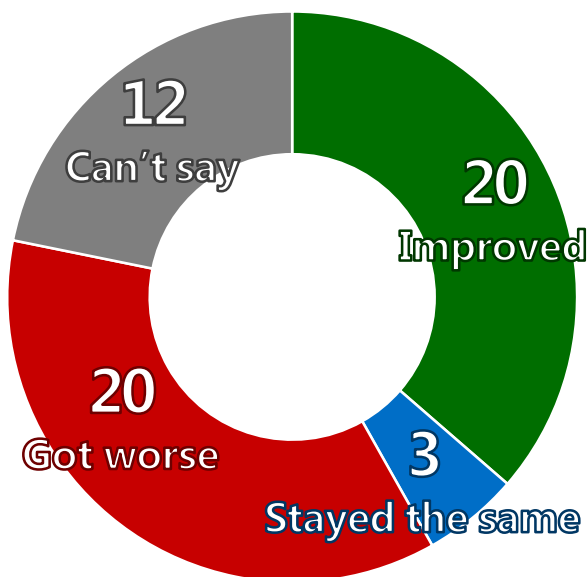
Coventry: open for business

Coventry: open for business

The Council Plan sets out our overall strategic direction and priorities for the next ten years. This report sets out the performance that has been made towards our priorities from April to September 2014.

Overall, a mixed performance

The Council Plan is measured by 55 headline indicators. In the past six months, 23 indicators (42%) improved or stayed the same and 20 indicators (36%) got worse. We can't say for the other 12 (22%) indicators. As some indicators are updated annually, this is expected at this point in the year.



Globally connected



Steady, broad-based growth

Since 2013, the UK economy has grown steadily, an improvement from the erratic recovery in 2010-12. Estimates from the Office for National Statistics suggest that gross domestic product (GDP) increased by 1.6% in April to September. The economy is growing everywhere – services, production, construction and agriculture. However, as prices continue to rise faster than earnings, people are still not yet feeling the benefits of growth.

An improving local economy

A measure of local economic performance is gross value added (GVA). Coventry's GVA per head (at current prices) in 2012 was £18,978, up from £18,145 in 2011. Figures for 2013 are expected by mid-December.

Another indication of local economic performance is the number of enterprises in the city. In March 2014, there were 7,940 enterprises in Coventry, a 7.2% net increase from March 2013. Indeed, the rate places us in the top 10 of metropolitan areas.

However, median pay for Coventry residents has decreased by £499 to £20,849 per annum in 2014, suggesting that the growth in the economy has not yet reached people's wage packets.

Significant development works have taken place over the past six months set to transform the face of Coventry City Centre, including demolition works and Bridge Deck construction at Friargate; Phase 3 Public Realm works – all of which will bring new employers and jobs into the city centre. In the meantime, effort is being placed into developing the city centre offer, from a Coventry VIP loyalty card, to trialling new technologies such as Coventry Cloud, in an attempt to encourage residents and visitors to come and spend more in the city centre.

Locally committed



Environment

Domestic fly-tipping has increased. Factors that affected fly-tipping may include additional refuse in the garden as a result of the warm summer and reduction in patrolling officers available to deter fly-tipping. A citywide Neighbourhood Enforcement Team is taking on the deterrent role, which should help reduce fly-tipping.

Crime

Recorded crimes have increased by 93 offences in April to September 2014 compared to the same time last year. However, burglary to dwellings has reduced by 65 offences. This is a priority for the Police and Crime Board.

Education

Provisional summer 2014 results show that at Year 6, attainment has improved from last year but remain two percentage points below the national average. At GCSE, 52% of pupils got 5+ A*-C grades including English and Maths; compared to 55.9% nationally. More Coventry children now attend a good or outstanding primary school, but at secondary, this has decreased.

Health

Coventry has higher levels of deprivation and poorer overall health than the England average. The Council is helping people stay healthy, get active and it is working with the NHS to improve access to GPs, helping patients develop their own social networks and making them more resilient.

Social care

In children's social care, the Council's multi-agency safeguarding hub (MASH) went live in September 2014, bringing together workers from key partners responsible for safeguarding children. Adult social care launched a Commissioning and Personalisation Plan, identifying the actions that are needed to cope with increasing demand and reducing resources.

Domestic violence

The Council has expanded services for women, men and children experiencing domestic violence and abuse, and the four new commissioned services started in September 2014.

Delivering our priorities



Maximising the use of our assets

The Council's priorities are being delivered in the context of further, unprecedented budget cuts. The indicative financial position moving into the 2015/16 budget setting process shows a major funding gap increasing to £65m in 2017/18. The Council is due to deliver £15.8m of transformational savings in 2014/15 and the workforce has reduced by a further 205 full-time equivalent posts since March 2014.

Around £15m of the £50m Coventry Investment Fund has been allocated to schemes such as the Friargate business quarter, Lythalls Lane industrial site, Lyons Park office development and the Fargo Village creative quarter. £60.8m of external funding will be spent in 2014/15, including an additional £8m of funding that has been added to the south-west Coventry junction improvement scheme.

Strong and involved communities

The Council is increasingly involving residents and communities so that they can do more for themselves.

The Council's new, mobile-friendly website makes it easier for the ever-growing number of residents looking up information on their smartphones and tablets. A customer portal, expected to launch in 2015, will offer more opportunities for residents to do things online.

Social media has been used extensively to engage with local people, for example, to promote local democracy week to young people; involve over 5,000 respondents in local consultations; and encourage individual electoral registrations.

The Council's approach to working with local communities includes the development of a strategy and action plan for asset-based working. The Council is also supporting the development of social enterprise and co-operatives through its social value policy, and has hosted a round table event to encourage social enterprises to discuss and address the opportunities and challenges for the sector in the city.



Globally connected

Promoting the growth of a sustainable Coventry economy



Steady, broad-based growth

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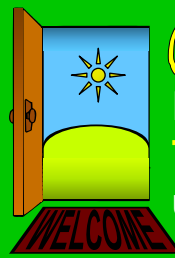
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OPEN FOR BUSINESS

In March 2014, there were **7,940** enterprises in Coventry, up from 7,405 in 2013.

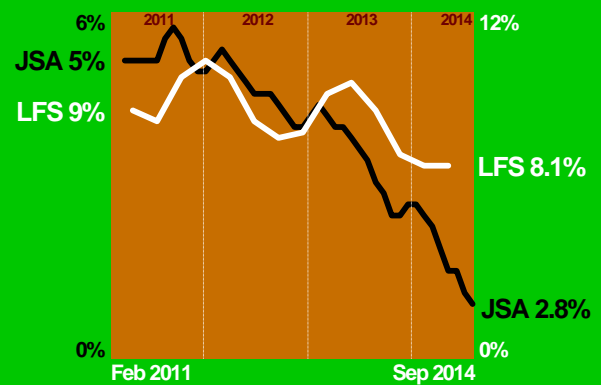


This places us in the **top ten** of metropolitan areas, and compares to...

Hartlepool	10.4%	Nottingham	5.9%
Manchester	8.7%	Birmingham	5.9%
Leicester	8.0%	Reading	5.6%
London	7.7%	Milton Keynes	5.3%
Coventry	7.2%	Warwickshire	4.9%
Swindon	6.9%	Oxford	4.6%

UNEMPLOYMENT: A MIXED STORY

The Jobseekers' Allowance (JSA) claimant count has gone down, but this has not been matched by a decrease in the model-based unemployment rate as measured by the Labour Force Survey (LFS).



Site formation works at Friargate, including the Bridge Deck is on schedule.

Council Plan 2014/15: Globally connected

We will promote the growth of a sustainable Coventry economy that benefits the city by:

Supporting businesses to grow

In March 2014, there were 7,940 enterprises in Coventry, a net growth of 7.2% from March 2013 (7,405). This is a much higher rate of growth than the 1% net growth from March 2012 to March 2013 and is an indicator of the strengthening local economy. Indeed, the number of enterprises has finally exceeded the pre-recession peak of 7,500 enterprises in March 2008. Coventry continues to experience a higher rate of growth in the number of enterprises than in our neighbours. It also puts Coventry amongst the top ten fastest-growing metropolitan areas and closing in on the London average of 7.7%.

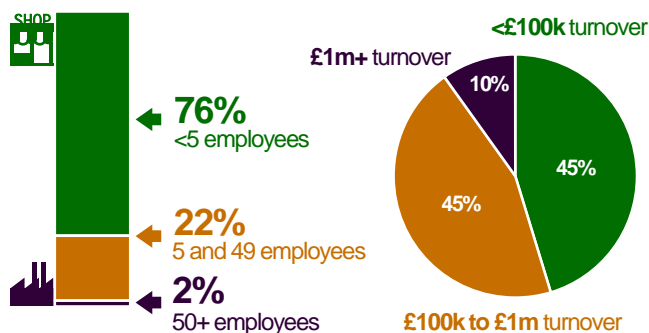
The Council is seeking to attract investment and help businesses expand – particularly in the growing Advanced Manufacturing and Engineering sector. One way in which it is doing so is through the Jobs and Growth Strategy 2014-17. In the past six months, the Council made a strong start towards achieving the targets set for 2014/15: over £48.9million pounds of business investment has been secured (65% of the target for 2014/15); and 292 businesses have been supported to expand (68% of the year's target) – helping them expand their operations in the city and the sub-region and creating 1,206 new jobs (95% of target).

This half year, the Council's planning team maintained its position as the fastest planning department in the country for dealing with major planning applications.

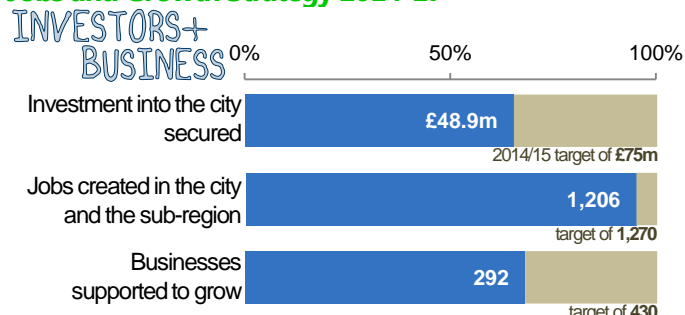
Indicator	Coventry	Progress	Target
Number of enterprises	7,940 (↑7.2%)	✓	✓

Enterprises in the city

Of Coventry's 7,940 enterprises...



Jobs and Growth Strategy 2014-17



Creating the infrastructure for the city to grow and thrive

Friargate, a new business quarter currently being developed by the railway station, is essential to stimulate the regeneration of the retail and leisure offer in the city centre. Significant site preparation works have taken place over the past few months, including the installation of steel beams to support the grant-funded Bridge Deck across the ring road and the demolition of the buildings on the site such as Copthall House, a prominent 1970s five-storey office block, and the multi-storey car park at Eaton Road. Works remain on track and construction of the first phase is expected to begin next year.

Indicator	Coventry	Progress	Target
Business rates base	£299.3m	✗	✗

Changes in government policy means that the Council can keep a proportion of the increase in national non-domestic rates (NNDR). Schemes to encourage growth, such as Friargate, not only helps bring new jobs into the city, but also helps the Council generate income which it can then reinvest into the city and local communities.

As of September, the total rateable value is £299.3m – down £0.3m from March. This is currently below the target of £300.1m by March 2015. However, after business rates movements are taken into account, it remains possible that performance will improve.

Developing the city centre for the 21st century

Footfall in the city centre in April to September 2014 fell by 4.8% compared to a year ago; worse than the 0.9% fall nationally. The Council has short and longer-term plans to increase footfall – redeveloping the city centre in the longer-term, and new marketing efforts in the short term.

Indicator	Coventry	Progress	Target
City centre footfall change	-4.8%	✗	✗

In June, the Coventry Business Improvement District

(BID), a partnership between city centre businesses and the Council, introduced the Coventry VIP card, an official discount card for Coventry City Centre with access to exclusive discounts and shopping events.

The Council, working with Coventry's Serious Games International, have also secured a £95,000 government grant from the Technology Strategy Board's Small Business Research Initiative (SBRI) to develop the use of technology to attract people back to Coventry's high street. Called the "Coventry Cloud", the scheme is being trialled in November 2014.

The Council has also embarked on a third phase of Public Realm works. Entirely grant-funded from the Growth Deal and the European Regional Development Fund, the works will improve Gosford Street/University linking the city centre to Fargo Village; create a pedestrian link across the ring road to the Canal Basin; improve Broadgate/Hertford Street and Lidice Place/Spon Street connections; and reconfigure Belgrade Plaza. The public realm improvements have been instrumental in encouraging the private owners of Cathedral Lanes to reconfigure the shopping centre to create a new restaurant and bar quarter overlooking Broadgate Square. The first new restaurant is expected to open in late 2015.



The BID is trialling Coventry Cloud, a technology-driven rewards scheme aimed at supporting the city centre.



Coventry VIP is the official discount card for Coventry City Centre. Through special offers and discounts, the card encourages residents to shop, dine and enjoy all that the city has to offer. So far, **3,741** people have signed up. Find out more: www.coventryvip.co.uk



↑ The new Council House Square, part of the city's Public Realm works.

Raising the profile of Coventry

According to VisitEngland, the English tourism board, Coventry is the fastest-growing holiday destination in the West Midlands. Visits to Coventry have increased by 37.2% from 113,000 a year in 2006-08 to 155,000 a year in 2011-13.

In 2013, tourism generated £84m for the city, and made the VisitEngland top 20 most visited towns and cities for Great Britain residents list, at number 17.

Recognising the importance of high profile events in attracting visitors, the 16th Coventry Godiva Festival, held on 4-6 July 2014, attracted massive crowds, equalling last year's record of 125,000 visits despite more unsettled weather than last year.



↑ Coventry Godiva Festival 2014 attracted 125,000 visitors over three days with top headliners including The Selecter, Buzzcocks and Happy Mondays. Plus, events like the Disney Change4Life roadshow kept families entertained.

... and make sure that residents share in the benefits by:

Helping local people into jobs

Coventry's average employment rate among working age residents (age 16-64) is 63.6% (Jul 2013-Jun 2014), down from 66.9% in Jan-Dec 2013 and remains lower than nationally (72.2%). In September, the Jobseekers' Allowance (JSA) seasonally-adjusted claimant count rate was 2.8% in Coventry compared to 2.2% nationally. This

Indicator	Coventry	Progress	Target
Average employment rate	63.6%	✘	✘
JSA claimants	2.8%	✔	✔
JSA 18-24	2.7%	✔	✔

Notes: average employment rate is for July 2013 to June 2014; Jobseekers' Allowance data is for September 2014.

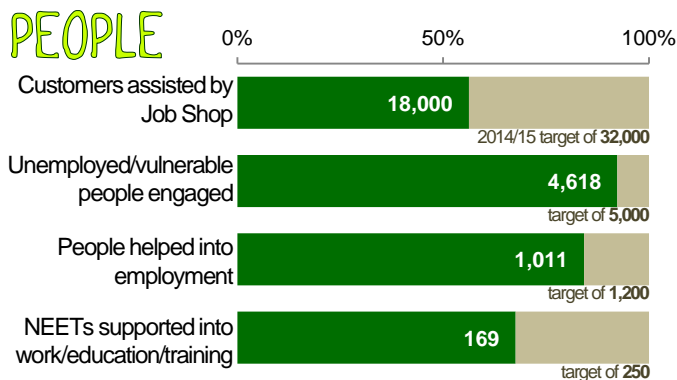
is a steep fall from 3.4% in April – much of this is attributed to welfare sanctions which have discouraged people from signing on, as the fall is not reflected in the Labour Force Survey-based unemployment figures.

So far in 2014/15, the Council's Job Shop assisted over 18,000 jobseekers. 4,618 unemployed people have engaged with Employment Services, and 1,011 people have been helped into employment. By working directly with employers through the new Employer Hub, over 352 new jobs were created. Recognising that some of the most vulnerable families face entrenched issues, the Support for Families programme helped 401 families in tackling the complex social issues they faced. A Job Interview Guarantee Scheme provides vulnerable young people with ten weeks of intensive support and guaranteed interviews, helping them secure work.

Since April, 169 young people not in education, employment or training (NEETs) have been supported into work. In addition, 15 disabled people have been supported through the Council's employment service for disabled people, TESS, which is now nationally recognised as a Centre of Excellence for its employment pathways helping disabled people secure work.

Jobs and Growth Strategy 2014-17

Through the Jobs and Growth Strategy, the Council is helping local people into jobs.



Indicator	Coventry	Progress	Target
Median annual pay	£20,849	✘	✘

Reducing the impact of poverty

Coventry's gross disposable household income (GDHI) was £13,374 per head in 2012 (at current prices), up from £13,135 in 2011, an increase of 1.8%. However, Coventry's GDHI have not kept pace with its neighbours: £17,782 in Warwickshire (up 3.6%); £14,744 in the region (up 3.0%) and £17,066 in England (up 3.2%).

Median annual pay in 2014 for people living in Coventry is £20,849. That is £499 less than £21,348 in 2013. This is evidence that the growth in the economy has not yet reached people's wage packets. Of note, the median annual pay for people working in Coventry is higher, at £22,931, suggesting that people are commuting from outside the city to higher paid jobs in Coventry.

The living wage is now set at £7.85 an hour (outside London), compared to the minimum wage of £6.50. Coventry City Council continues to match the Living Wage for its employees, and the Council's Social Value Policy also includes payment of Living Wage as one of the criteria the Council will consider in its procurement.

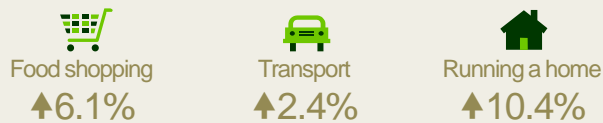
Credit unions offer low cost loans to families, so that they can avoid excessive interest rates charged by pay-day and doorstep lenders. The Council has provided grant funding of £42k per year to the two existing credit unions, New Central Credit Union and Coventry East Credit Union, under the condition that credit unions demonstrate year on year growth in membership. This will be monitored under the agreements in place.

Median annual pay 2014

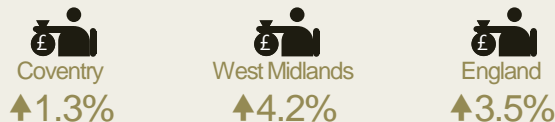
Coventry	West Mids Region	England
£20,849	£20,431	£22,354
↓£499 from 2013 £21,348	↓£169 £20,600	↑£186 £22,168

Cost of living 2011-2013

Costs have gone up by an average of 5.3%:



While overall wages (full-time and part-time) have gone up, they have not kept pace with the increasing cost of living:



This means that real wages have declined.

Cost data is Consumer Price Index (CPI) inflation between June 2011 and June 2013 and wages are the median annual incomes in 2011-2013 from the Annual Survey of Hours and Earnings (ASHE). CPI inflation between June 2013 and June 2014 has gone up by another 1.9% while wages have not increased.

Living wage

Coventry City Council pays its employees a minimum of...

£7.85 per hour

matching the Living Wage.



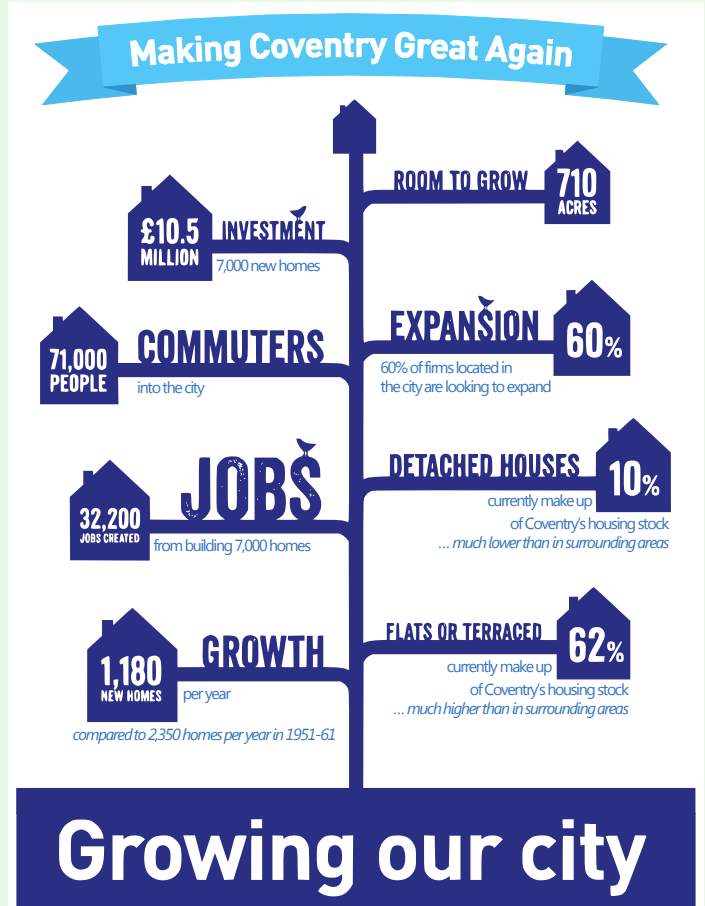
Increasing the supply, choice and quality of housing

Local Plan

The Local Plan sets out how Coventry needs to grow over the next 20 years. The plan identifies where new homes and facilities like schools, parks, roads and employment land can be built. New predictions about population growth in the region and economic growth in the city mean that there is a need to plan for more homes in and around Coventry.

The level of housing need identified for Coventry means difficult decisions have to be taken about where new homes are built to house the city's growing population, and the Council has undertaken an extensive consultation exercise to obtain people's views of the plan.

Find out more: www.coventry.gov.uk/localplan/



Aspirational and affordable housing

The Council recognises the need for larger and more aspirational housing. In 2014/15 there has been an increase in the range of housing with slightly more properties in the higher Council Tax bands.

86 affordable homes have been delivered so far. While this is only 31% of last year's total of 280, the majority of affordable homes are expected to be completed between October and March.

Indicator	Coventry	Progress	Target
Council Tax base	137,238	✓	✓
Properties in higher Council Tax bands	29.27%	✓	✓



Council Tax base of...

137,238

properties

of which...

29%

properties are in the higher Council Tax bands (C to H)



Increasing the range of opportunities for people to access arts, sports and cultural events

There were 454,814 visits to the Coventry Transport Museum in 2013/14. The museum is undergoing a £8.5 major development project which will upgrade and enhance 12 of the 14 exhibition galleries and transform the adjacent 12th century old grammar school into an exhibition, education and events space.

Other visits during 2013/14 include a total audience of 163,123 went to a show at the Belgrade Theatre a 57% occupancy rate, 228,181 people visited the Herbert Art Gallery Museum, 9,944 visits to the Lunt Roman Fort and 29,745 visits to the Priory Visitor Centre.

Inspiring a sporting city

The Coventry Sports Strategy was approved in September and the Coventry Sports Network (CSN) launched with the task of implementing it. The CSN represents a partnership between the Council, the Coventry Sports Foundation, Coventry Sports Trust, Coventry University, the University of Warwick and Coventry Solihull and Warwickshire Sport (CSW Sport), who have been identified for their influence in relation to promoting sport within Coventry and the surrounding area.

Arts and culture visitors in 2013/14



163,123 audiences



454,814 visitors



228,181 visitors

Sports Strategy

Inspiring a sporting city...

'Developing a more active, inclusive and vibrant Coventry through positive experiences in sport.'



Coventry Sports Strategy
2014 – 2024

www.covsport.org.uk



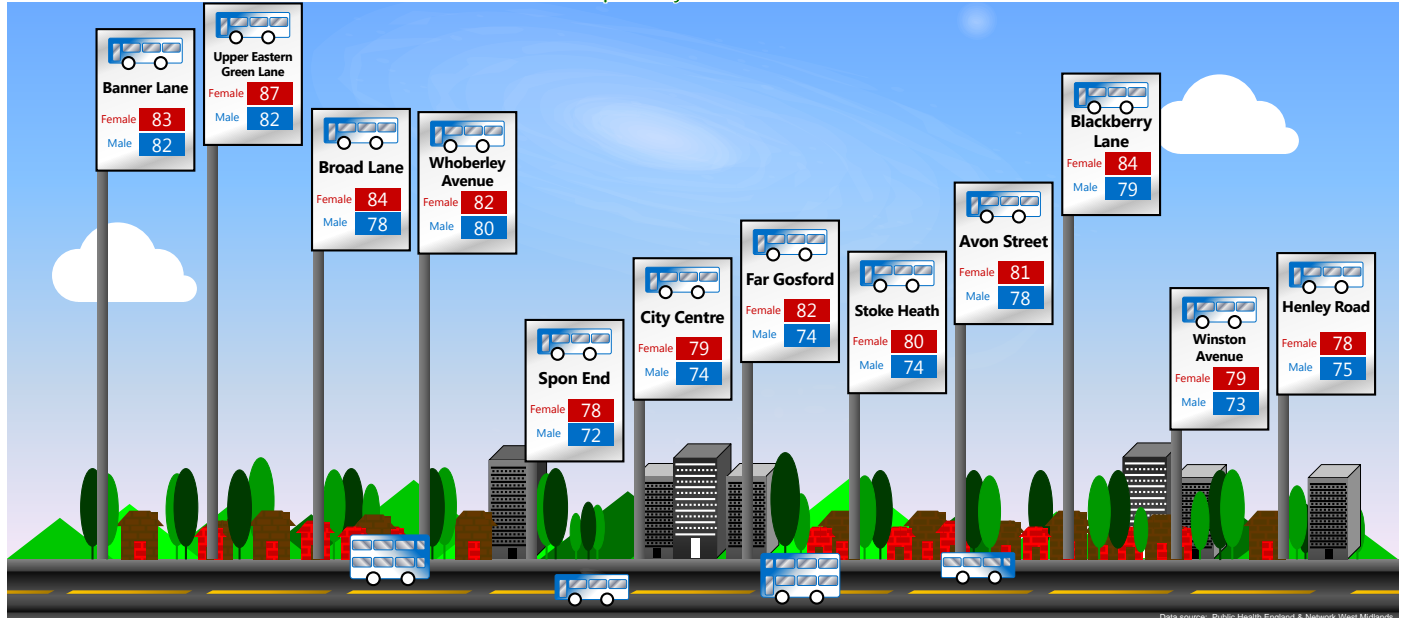
Locally committed

Improving the quality of life for Coventry people



Coventry's life expectancy along the number 10 bus route

life expectancy at birth 2008-2012



Data source: Public Health England & Network West Midlands

Coventry's life expectancy at birth in 2011-13 was 78.2 years for males and 82.4 years for females. Life expectancy is on an upward trend, but large variations in health remain. Males in the most affluent areas of the city live around 11.2 years longer than those in the most deprived areas, and for females, it is 8.6 years.

The Council has focused its resources on supporting the city's most vulnerable residents. It is also empowering residents and communities to do more for themselves.

An attractive and clean environment

Domestic fly-tipping has increased. Factors that affected fly-tipping may include additional refuse in the garden as a result of the warm summer and reduction in patrolling officers available to deter fly-tipping. A citywide Neighbourhood Enforcement Team is taking on the deterrent role, which should help reduce fly-tipping.

Making communities safer

Recorded crimes have increased by 93 offences in April to September 2014 compared to the same time last year. However, burglary to dwellings has reduced by 65 offences. This is a priority for the Police and Crime Board.

Improve educational outcomes

Provisional summer 2014 results show that at Year 6, attainment has improved from last year but remain two percentage points below the national average. At GCSE, 52% of pupils got 5+ A*-C grades including English and Maths; compared to 55.9% nationally. More Coventry children now attend a good or outstanding primary school, but at secondary, this has decreased.

Improving health and wellbeing

Coventry has higher levels of deprivation and poorer overall health than the England average. The Council is helping people stay healthy, get active and it is working with the NHS to improve access to GPs, helping patients develop their own social networks and making them more resilient.

Protecting & supporting our most vulnerable people

In children's social care, the Council's multi-agency safeguarding hub (MASH) went live in September 2014, bringing together workers from key partners responsible for safeguarding children.

Adult social care launched a Commissioning and Personalisation Plan, identifying the actions that are needed to cope with increasing demand and reducing resources.

Domestic violence and abuse

The Council has expanded services for women, men and children experiencing domestic violence and abuse, and the four new commissioned services started in September 2014.

We are committed to improving the quality of life for Coventry people by working with local communities to:

Create an attractive, cleaner and greener city

Maintaining the street scene

Treatment programmes were undertaken on a further 29 miles of carriageway and 39 footway sites between April and September. An annual survey of the road network condition will take place later in the year.

Fly-tipping of domestic waste has sharply increased, representing a 26.3% increase on the same period last year. Some of the increase can be explained by good weather: hotter summers are associated with an increase in fly-tipping. There was also a significant reduction in patrolling officer capacity, and consequently the ability to tackle earlier problems – such as the accumulation of refuse in gardens – was also reduced. The expanded Neighbourhood Enforcement Team has now taken over this role and by targeting this resource appropriately at fly-tipping hot spots, it is anticipated that the rate of increase can be slowed and ultimately reduced.

Indicator	Coventry	Progress	Target
Number of fly-tips reported in the city	1,505	✗	✗

Encouraging people to reduce, reuse and recycle their waste

An estimated 39.2% of household waste was recycled and composted in April to September 2014 compared to 40.2% this time last year. As recycling is typically higher in the warmer months, this year's target of 40% is unlikely to be met.

Indicator	Coventry	Progress	Target
Household waste recycled and composted – estimated data 30/09/2014	39.2%	✗	✗

The upkeep of parks and open spaces

Five Coventry parks maintained Green Flag status in 2014/15, thanks to effective partnership between the voluntary friends of parks groups and the Council.

Recognising the importance of good quality parks and open spaces, draft management plans for three parks, Edgwick (Foleshill), Willenhall Wood (Binley/Willenhall) and Prior Deram (Westwood), were completed this August. The plans set out the desired improvements for the parks, especially considering health and wellbeing opportunities and residents will have the opportunity to shape the plans. The plans will inform decisions, including funding applications, over the next five years.

Indicator	Coventry	Progress	Target
Completed management plans for parks in deprived neighbourhoods	3 draft plans completed	✓	✓

Make communities safer together with the police, to reduce crime and anti-social behaviour

Recorded crimes increased by 93 offences (+0.9%) in April to September 2014 compared to the same period last year. There were small increases in violence with injury in public places (639 offences, +1.8%) and robberies (244 offences, +1.7%).

Priorities of the Coventry Police and Crime Board include

Indicator	Coventry	Progress	Target
Crimes	11,037	✗	✗
Residents who feel safe in their local area... ...during the day	82%	✗	
...after dark	53%	✗	

reducing burglary, violence and anti-social behaviour. There has been a reduction in the number of burglary to dwellings with 65 fewer crimes (-10.1%). There were also fewer anti-social behaviour incidents reported to the police.

According to the Council's October residents' satisfaction survey, a survey of a representative sample of 1,000 residents, fewer respondents said that they felt safe in their local area as compared to the previous year.



↑ **0.9%** crimes recorded

- 🟢 burglary of dwellings
- 🟢 anti-social behaviour
- 🔴 violence with injury in public places
- 🔴 robberies

April-September 2014 compared to 2013



82% feel safe during the day



53% feel safe after dark

October 2014 residents' satisfaction survey

Improving educational outcomes by working with schools to continue to improve standards

Attainment of pupils

Key Stage 2

At the end of Year 6 (Key Stage 2), 76% of pupils attained Level 4 or above in reading, writing and maths. This is a five percentage point increase on 2013 but remains two percentage points below the national average.

GCSE (Key Stage 4)

At Key Stage 4, 52% of pupils achieved five or more GCSE at grades A* to C including English and Maths. This is 3.9% points below the national average of 55.9%.

This cannot be compared to previous years as the Government has changed how school performance tables are calculated: while a pupil may retake an exam, only their first entry in a particular subject will count towards the performance tables.

School inspections

The Education Improvement Strategy 2013-15 set a target for all pupils to attend a school judged by Ofsted as good or outstanding by September 2015. 74% of primary school pupils are now attending a good or outstanding primary school as of September 2014, up from 72% in April. However, at secondary school, it reduced from 66% to 58%, the impact of one school dropping to "requires improvement".

Following informal consultation with schools, the Council approached independent inspectors to undertake an external evaluation of the improvement programme. Following this, a school-to-school support group has been set up by headteachers and a new School Improvement Strategy will follow in spring 2015.

Indicator	Coventry	Progress	Target
Level 4 or above in reading, writing and maths at Key Stage 2	76%	🟢	🔴
5+ GCSEs at grades A*-C, including English and Maths	52.0%	⚪	🔴
% making expected progress from Key Stage 2 to 4 in...			
... English	78.8%	🟢	🟢
... Maths	64.8%	🔴	🔴

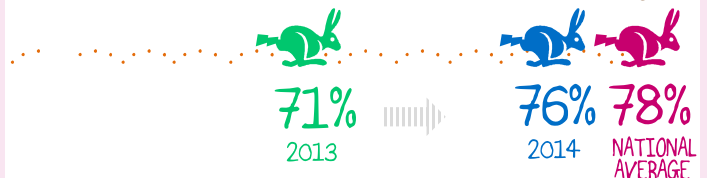
All provisional data for summer 2014. Final results expected in January 2014.

Indicator	Coventry	Progress	Target
% of pupils attending schools judged good/outstanding:			
... Primary	74%	🟢	🟢
... Secondary	58%	🔴	🔴

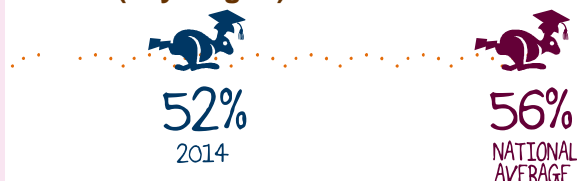
September 2014.

Year 6 (Key Stage 2)

Performance has improved, but remains behind the national average.

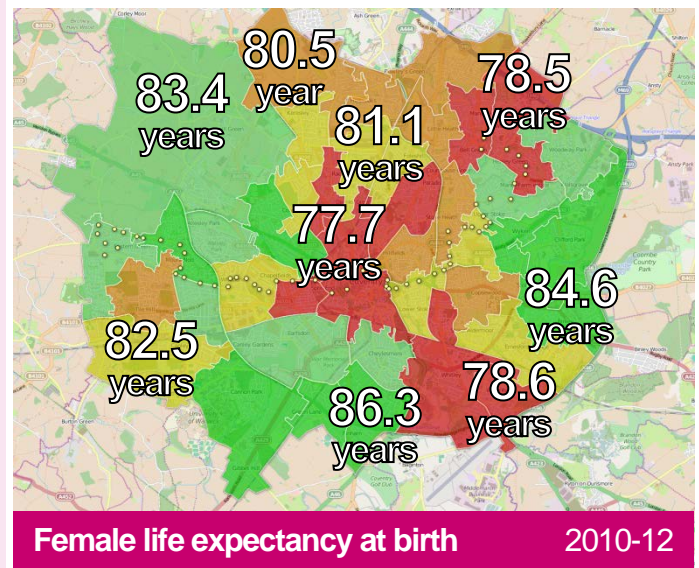
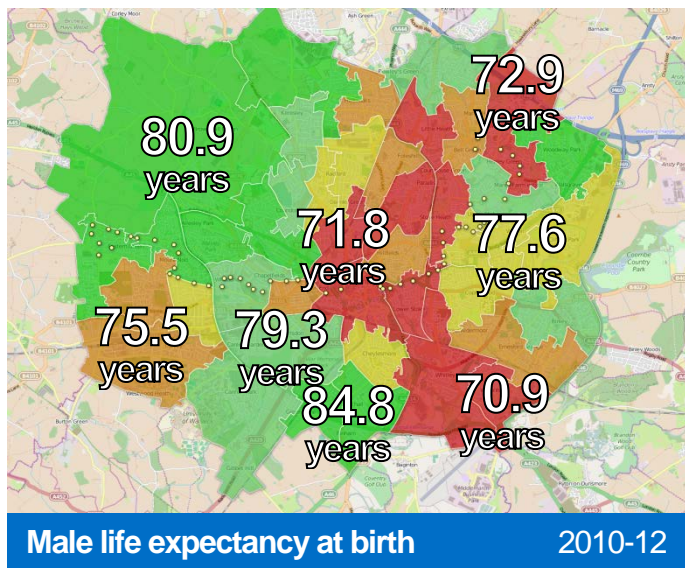


GCSEs (Key Stage 4)



Life expectancy at birth

Coventry has higher levels of deprivation and poorer overall health than the England average. Overall life expectancy at birth in 2011-13 was 78.2 years for males and 82.4 years for females. Life expectancy is on an upward trend but it remains below the region (78.8 years for males and 82.8 for females) and England (79.4 years for males and 83.1 years for females). Large variations in health remain: males in the most affluent areas of the city live around 11.2 years longer than those in the most deprived areas; and for females, it is 8.6 years. The maps below illustrate the inequality in life expectancy. Interactive charts illustrating life expectancy for males available at <http://smarturl.it/cov-life-exp-male> and for females at <http://smarturl.it/cov-life-exp-female>.



Helping them lead healthier lifestyles

The Council is working with residents to reduce risky behaviours such as smoking, excessive alcohol consumption, and physical inactivity.

Smoking

2,405 smokers were supported by stop smoking services to set a quit date between April and September, and 1,148 smokers, or 47.7%, successfully quit smoking. This compares to a rate of 53.4% in 2013/14. Fewer smokers are engaging with services nationally – this is likely to be as a result of reduced prevalence of smoking and the increasing popularity of e-cigarettes.

Indicator	Coventry	Progress	Target
Male life expectancy at birth	78.2 years	⊖	⊖
Female life expectancy at birth	82.4 years	⊖	⊖
Smoking quitters from stop smoking services	47.7%	⊗	⊗



1,148 people successfully quit smoking in April-September

Coventry on the Move!

Coventry on the Move is aimed at encouraging people to get up and active and have some fun. This half-year has seen over 1,500 children and families engage with fun, free activities such as obstacle-style cycling, hula hooping and skipping at Godiva Festival 2014. Events were also held at Broadgate Square during the summer and half-terms, including Get Active Week in August.



Workplaces on the Move

Through the Workplaces on the Move programme, a regular programme of activities is made available to local employees to take part and get active. In addition, over 100 workers from a range of local employers ranging from

Sign up for the Workplace Challenge at www.workplacechallenge.org.uk/cswsport/

local councils, the police, universities, NHS trusts and private businesses have signed up to the Coventry, Solihull and Warwickshire Workplace Challenge to take part and compete against others.

Helping people to maintain their independence and supporting them when they need help

Nearly four in five adult social care users now have a personal budget and one in five have a direct payment. This gives adults with care and support needs the opportunity to choose to decide what, when and how their support is provided

The new Commissioning and Personalisation Plan 2014 aims “to enable people in most need to live independent and fulfilled lives with stronger networks and personalised support”. Amongst other things it identifies the future challenges for adult social care for the Council and its partners.

...especially for our most vulnerable residents by:

Protecting and supporting our most vulnerable people

Keeping children and adults safe from harm

Coventry continues to have a high rate of children known to social care, placing immense pressures on services. As at 30 September, 614 children were looked after, a slight decrease from 626 at the end of April. Following the Ofsted judgement in 2013/14, a Children’s Improvement Board was set up and tasked with monitoring progress. In 2014/15, more resources were allocated to help fund additional looked after children placements (£2.6m) and social work staff (£0.8m). Recognising that different agencies such as the police, hospitals, GPs, and the Council all have a role in keeping vulnerable children safe, a multi-agency safeguarding hub (MASH) began operation in September 2014, bringing together key professionals to facilitate early and better quality information sharing, analysis and decision-making.

Conceptions to girls aged under 18 has gone up slightly. In January to December 2012, the rate was 38.6 per 1,000 15-17 year olds, and in April to June 2013, it was 40.3. This is slightly above the Public Health England 2013 midpoint forecast for Coventry of 39.9.

There were 460 adult safeguarding alerts since April 2014. That is around 45% of the total of 1,002 alerts in 2013/14. The safeguarding of adults is overseen by the Safeguarding Adults Board.

Improving services for people experiencing domestic violence and abuse (DVA)

2,310 people reported DVA incidents to the police this half year, a five percentage point increase from 2,199 for the equivalent time period last year. This increase is likely to be as result of recent improvements in identification and

Indicator	Coventry	Progress	Target
Adult social care users with...			
...a personal budget	79.2%	✓	✗
...a direct payment	22.3%	✓	✓

Indicator	Coventry	Progress	Target
Looked after children rate per 10,000 population under 18	86 614 children	✓	✓
Adult safeguarding alerts	460	✓	✓
Percentage of completed safeguarding referrals where the adult at risk feels safer	92%	✓	✓
Conceptions to girls aged under 18 (rate per 1,000 15-17 year olds)	40.3	✗	✗

 **Coventry MASH**
Multi Agency Safeguarding Hub
began operation September 2014

 **460** adult safeguarding alerts
April-September 2014

Indicator	Coventry	Progress	Target
Domestic violence/abuse victims known to the police	2,310	N/A	N/A
Repeat victims of domestic violence reported	17.0%	=	=

Council Plan 2014/15: Locally committed

recording of incident logs. 393 were repeat victims this half year, a rate of 17.0%; in line with last year's figures at half year. This compares to a repeat rate of 17.9% for Wolverhampton and 15.7% for Birmingham.

In September, new DVA services began operation. These have increased provision for women experiencing DVA by an additional 14 units; provide accommodation for men for the first time; and increase aftercare support to help 200 children affected by DVA.

Preventing homelessness and helping people who do become homeless

554 homelessness assessments were completed in April to September. Of these, 344 households, or 62%, were accepted as statutorily homeless. This compares to 270 statutorily homeless households at the same period last year. 730 homelessness cases have been prevented since April, 73% of last year's total (1,000).



730

homelessness cases prevented

Domestic violence and abuse:



2,310 incidents reported

393 repeat victims

April-September 2014

Indicator	Coventry	Progress	Target
Households accepted as statutory homeless	344	✗	✗

The number of households accepted as statutory homeless has gone up.



Reducing health inequalities

Giving our children the best start in life

Coventry has higher levels of infant mortality than the England average. A new 'acting early' model of delivery aims to improve outcomes for children aged 0-5 years by integrating midwifery, health visiting, children's centres and GP services. It has been in operation in Hillfields and Tile Hill since April 2014 and has since expanded to centres in Foleshill, Henley, Bell Green and Willenhall.

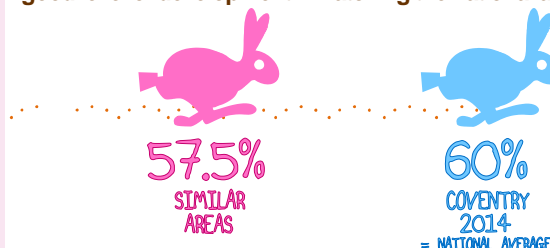
Early years foundation stage

In 2014, 60% of children achieved a good level of development by age five, equalling the national figure and 2.5% better than the rate of 57.5% for similar local authorities.

However, the gap between the lowest achieving 20% in the early years and the rest has widened.

Indicator	Coventry	Progress	Target
Achieving a good level of development by age 5	60.0%	✓	✓
Gap between the lowest achieving 20% in the early years and the rest	36.8%	✗	✗
Breastfeeding rates at 6-8 weeks	41.3%	✗	✗

At age five, 60% of children in Coventry who achieved a good level of development – matching the national average



Breastfeeding

Breastfeeding has positive health benefits for mother and baby. In the Coventry and Rugby Clinical Commissioning Group area, 41.3% of infants checked in April to June 2014 were totally or partially breastfed at 6-8 weeks.

Excess weight

One in five children at reception are overweight or obese; rising to one in three by Year 6 and over half of adults. Children are encouraged to get involved in a range of activities such as Change4Life and 10 minute shake up.

Vaccinations

The World Health Organisation (WHO) target is for 95% of any given population to be immunised. The main vaccinations being monitored are the MMR and the DTaP/IPV/Hib vaccination. Latest data suggests vaccination take-up amongst 1, 2 and 5 year olds in Coventry are better than the England average.



Delivering our priorities

Maximising use of our assets; strong & involved communities



Maximising the use of our assets

The Council's priorities are being delivered in the context of further, unprecedented budget cuts. The indicative financial position moving into the 2015/16 budget setting process shows a major funding gap increasing to £65m in 2017/18. The Council is due to deliver £15.8m of transformational savings in 2014/15 and the workforce has reduced by a further 205 full-time equivalent posts since March 2014.

Around £15m of the £50m Coventry Investment Fund has been allocated to schemes such as the Friargate business quarter, Lythalls Lane industrial site, Lyons Park office development and the Fargo Village creative quarter. £60.8m of external funding will be spent in 2014/15, including an additional £8m of funding that has been added to the south-west Coventry junction improvement scheme.

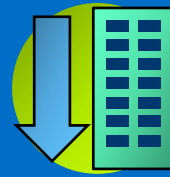
Strong and involved communities

The Council is increasingly involving residents and communities so that they can do more for themselves.

The Council's new, mobile-friendly website makes it easier for the ever-growing number of residents looking up information on their smartphones and tablets. A customer portal, expected to launch in 2015, will offer more opportunities for residents to do things online.

Social media has been used extensively to engage with local people, for example, to promote local democracy week to young people; involve over 5,000 respondents in local consultations; and encourage individual electoral registrations.

The Council's approach to working with local communities includes the development of a strategy and action plan for asset-based working. The Council is also supporting the development of social enterprise and co-operatives through its social value policy, and has hosted a round table event to encourage social enterprises to discuss and address the opportunities and challenges for the sector in the city.



Council uses fewer buildings

savings of £1,506,000 in 2014/15



£15.8m savings

from the transformation programme
target of £16.8m missed



30% of Coventry Investment Fund allocated

£15m of £50m



Better Council website

plain English + mobile friendly



Supporting social enterprises

as a social innovation partner

We will use our increasingly limited resources effectively to:

Make savings so that we can continue to support front-line services

Rationalising our property portfolio

The Council now occupies 12 buildings, down from 19 in April 2014, and a further three are expected to close by next March. The closure of seven buildings means that total revenue savings achieved from rationalising our property portfolio is expected to increase to £1,506,000 in 2014/15, up from £964,000 in 2013/14.

Further planned closures should help the Council save a further £480,000 in 2015/16. The sale of operational properties has generated £922,000 in capital receipts since April 2014. In addition, disposal of commercial assets to date totals £4.4m.

Reduction in energy use and carbon emissions

The final outturn for 2013/14 shows a 12% reduction in energy consumption in Council buildings and schools and a 12% reduction in carbon dioxide emissions generated through local authority operations. Over the last five years there has been an overall reduction in CO₂ emissions of 21%. This falls short of the target of 30% reduction from the 2008/09 baseline by 2013/14 set in the 2009 Carbon Management Plan.

A revised 2014 Carbon Management Plan has set out new targets: a 35% reduction in CO₂ emissions from the baseline year (2008/09) and for 15% of total energy to be from renewable sources by 2020.

As school convert into academies independent of Council control, obtaining accurate energy consumption data is becoming increasingly difficult. Therefore, schools will not be included in future figures for 2014/15 and beyond.

Finance: achieving a balanced budget

The medium term financial strategy sets out the financial challenges for the Council over the next three years. Based on estimates of future funding settlements, the Council's indicative financial position moving into the 2015/16 budget setting process shows a major funding gap increasing to £65m in 2017/18. As of September, the Council forecasts a revenue underspend of £0.4m. This compares to a reported overspend of £1.5m at the same point in 2013/14.

Savings from transformation

£15.8m out of £16.8m savings from the Council's transformation programme are planned to be delivered in 2014/15. £1m savings from reducing demand for Council services will not be achieved.

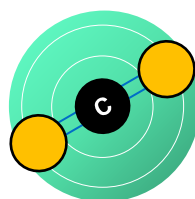
Indicator	Coventry	Progress	Target
Rationalising property portfolio – revenue savings	£1,506,000	✓	✓
Carbon dioxide emissions from local authority operations	45,310 tonnes (↓12%)	✓	✓
Total energy use in Council buildings and schools	124,753,362 kWh	✓	✓

The Council now occupies fewer buildings

April  **19 buildings**

September  **12 buildings**

Energy use and carbon emissions has reduced



45,310 tonnes
↓12% CO₂ emissions
2013/14



124,753,362 kWh
↓12% energy use
2013/14

New carbon management targets set for 2020



15%
renewable energy



↓**35%**
9,000 tonnes
from 2008/09 baseline

Indicator	Coventry	Progress	Target
Transformation programme savings	£15.8m	✓	✗
Core employee headcount (excluding schools)	4,626.89	✓	✓
Working days lost due to sickness absence	3.91 days per fte	✗	✗

Staff reductions

The number of full time equivalent (fte) core posts in the Council (excluding schools) reduced by 205 posts in six months, from 4,832 at the end of March to 4,627 in September. A new voluntary redundancy/early retirement programme was offered to Council employees in September to October with the aim of reducing the workforce more significantly.

Managing absences

Sickness absence continues to be robustly managed. The half year cumulative figure is 0.10 days higher than the same time the previous year. Typically the winter months are likely to see a higher level of sickness absence and therefore it is uncertain whether the target of 8.5 days will be achieved.

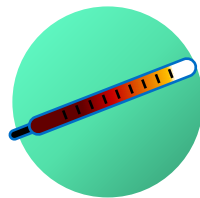
Maximising our income

£63.7m in Council Tax was collected in April to September 2014, a 3.7% increase on the £61.4m at the same time last year. Based upon the current collection rates, the Council predicts it will have collected 95.5% of national non-domestic rates (NNDR) and 95.1% of Council Tax by March 2015. The target collection rate of 98.5% for NNDR and 96% for Council Tax is unlikely to be met. Council Tax support, offered to low income households, has reduced by 1.6%. This means that additional revenues of £500,000 have to be collected from low income households.



-205 fte

reduction in core staffing since April 2014



3.91 working days lost

sickness absence per fte

Indicator	Coventry	Progress	Target
Council Tax collection rate	54.9%	⊗	⊗
NNDR collection rate	54%	⊗	⊗

Business rates collected so far...



Council Tax collected so far...



Support the regeneration of Coventry's economy

Utilising the Coventry Investment Fund

The £50m Coventry Investment Fund was created in December 2013 to support major capital investments that will create economic growth, help employment and generate additional Business Rates to help the city grow. The Coventry Investment Fund Board has committed £15m so far, to schemes such as the Friargate business quarter, Lythalls Lane industrial site, Lyons Park office development and the Fargo Village creative quarter.

External funding

The Council has been successful at attracting external funding to regenerate the city. £60.8m has been spent this year, including an additional £8m of funding to the south-west Coventry junction improvement scheme. £4m of spend for Nucleus, the Coventry to Nuneaton rail upgrade, has been rescheduled into later years.

Adding social value & procuring local contracts

The Council's Social Value Policy sets out how economic, social and environmental well-being factors will be considered as part of the Council's commissioning and procurement processes. The policy is being monitored and reviewed as part of the Council's procurement strategy, with a report due in February 2015.

The Coventry Investment Fund



Putting local people and their needs at the heart of the customer journey

The Council is creating a customer services centre in Broadgate, where residents can self-serve and access all of the Council's services in one place. This is on schedule and the centre should be open by September 2015.

Our workforce

To improve the way services are delivered to residents, the Council is creating a more flexible and adaptable workforce by piloting the use of technology that enables staff to work from home and reduce paper.

Sub-region and shared services

The Coventry and Warwickshire Sub-Regional Joint Committee, made up of the seven local authorities in Coventry and Warwickshire plus Hinckley and Bosworth Borough Council was set up in January 2014. In April to September 2014, the committee has overseen work on the strategic economic plan and spatial planning.



📍 Artist's impression of the new Council offices

Working together: Coventry City Council already shares its procurement and commissioning services and resilience teams with Solihull Council and Warwickshire County Council.

We will have new conversations with residents, communities and partners, enabling them to do more for themselves by:

Encouraging residents to become active citizens

Maximising the use of new technology

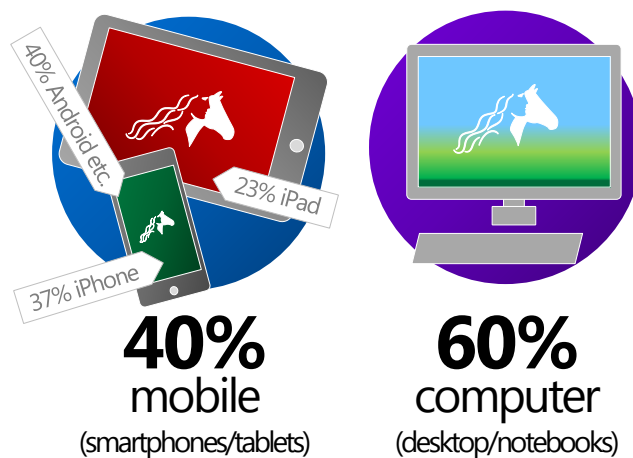
The Council wants to encourage residents to use its services via computers, tablets or smartphones where possible, while ensuring that face to face and telephone contact is reserved for those who really need it.

Over 40% of visits to the Council's website are now from mobile devices, and the Council has launched a new website in November 2014 to make it easier to do things on tablets and smartphones. Later in 2014/15, the Council will also launch a customer portal which will make it possible to introduce self-service transactions online.

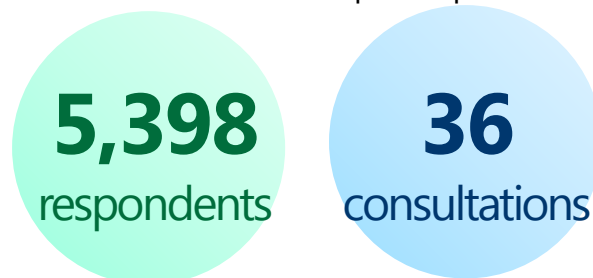
Individual electoral registration

Nationally, there has been a change in the way that people register to vote: previously this was done through an annual household canvass and now under individual electoral registration, each person is required to register. During the transition to individual electoral registration in 2014, the Council expect a drop in the numbers registered to vote and this is expected to be mirrored nationally. A data matching exercise identified 86% of people currently on the register. A wide range of engagement activities have taken place to encourage people to register, especially targeting groups where take-up is traditionally low such as students and home movers.

Visitors to the Council website...



Online consultations April to September 2014



Encouraging democratic engagement

Young people took part in a range of activities during local democracy week in October. The events included a youth quiz, a school debate, question time, democracy workshop, Lord Mayor for the day and a virtual council experience. Social media was used extensively during the week to communicate with the young people. The Council received recognition from the Cabinet Office for its Local Democracy Week activities.

This year, election results were broadcast live as they were announced for the first time in June 2014 this was viewed by 52 people.

Democratic engagement activities

Lord Mayor's Youth Quiz

78% 

Question Time
for politics students

95 attendees

456 webcast viewers

Year 12 School Debate

9 schools took part



77% 

Democracy Day

92% 

Early intervention for families who need it

1,000 common assessment framework (CAF) assessments were conducted in April to September. 47.6% of these were closed with a good outcome and a completed action plan, missing the local operational target of 70%. This compares to 48.9% for the year 2013/14.

Indicator	Coventry	Progress	Target
CAFs closed with all actions complete	47.6%		

What is the CAF?

The CAF is a way of working out what extra support a child may need and how best to provide it.

It can help ensure children get the early intervention and support they need, which may help reduce the need for social care interventions.

Enabling people to exercise choice and control

Adults with care and support needs can choose to decide what, when and how their support is provided. The new Council strategy, the *Commissioning and Personalisation Plan 2014* aims "to enable people in most need to live independent and fulfilled lives with stronger networks and personalised support". It sets out the actions required over the next two years to deliver adult social care in line with the new Care Act 2015. In particular, the plan identifies the importance of working with health, other partners and community to meet the future needs of adult social care at a time of significantly reduced funding.

Engaging with communities to involve them

Community Development

The Council has worked on a joint strategy and action plan to roll-out asset based working in the city. This will focus on:

- continued development of the Council and voluntary sector's capacity to grow asset based working in local communities;
- co-designing services with local people, supporting local communities to co-design and co-deliver local services or do more to manage local amenities;
- training and development of staff; and
- working with local statutory and voluntary sector partners to access external funding.

Community Grant Fund

The Community Grant Fund, first launched in 2013/14, helps voluntary and community groups develop their capacity and promote positive sustainable change in local neighbourhoods. In 2014/15, a total of £100,000 was made available with applicants able to bid for up to £5,000. The first round of funding ended 30 June 2014 and £55,588 was allocated to 32 projects. The remainder of the fund will be allocated through a second round which ends in December 2014.

Coventry Partnership

The Coventry Partnership brings together senior representatives from the community, private, public and voluntary sectors. This year, representatives have agreed to focus on growing the city and tackling poverty. The partners are working together on getting people into good jobs, raising incomes, financial inclusion and early action and communities.



growing the city ✦ tackling poverty

Social enterprise

The Council supports social enterprise in a number of ways, through its social value policy for commissioning and procurement activities, by looking at new models for its own service delivery and through working with partner agencies to make Coventry a city where social enterprise can flourish. The Council hosted a meeting to consider the challenges and opportunities for the social enterprise sector in Coventry. The outcome of the meeting was to support the development of a sector lead partnership forum which would work towards the longer term aim of Coventry being recognised by Social Enterprise UK (SEUK) as a Social Enterprise City.













The Council is a Social Innovation Partner working to encourage the development of social enterprises in the city.

Supporting volunteering in the city

Coventry4Good was launched by Voluntary Action Coventry (VAC) in July 2014 to put people in touch with volunteering opportunities and to encourage businesses and individuals to donate both in time, resources and funding.

The Council's funding agreement with VAC includes an objective to encourage and promote volunteering in the city. The Council also wants to encourage its own employees to be involved in volunteering. A first step has been to promote volunteering opportunities to employees who are considering leaving the Council through the voluntary redundancy programme.



Council Plan Headline Indicators										
Number	Title	Previous performance	Half year 2014/15 or latest data	Comparator	England	Progress	Target	Target status	More on page...	
 Globally connected										
 Supporting business growth										
CP1.01	Number of enterprises	7,405 (+1%) Mar 2013	7,940 (+7.2%) Mar 2014	WMM +5.0% Mar 2014	+4.7% Mar 2014	✓	↑	✓	6	
 Creating the infrastructure										
CP1.02	Business rates base	£299.6m 2013/14	£299.3m Apr-Sep 2014/15	—	—	✗	£300.1m+ 2014/15	✗	6	
 City centre for the 21st century										
CP1.03	Gross Value Added (£ per head)	£18,978 2012	2013 data expected later in Dec 2014	Warks £21,324 2012	£21,937 2012	N/A	↑	N/A	6	
CP1.04	City centre footfall (year-on-year % change)	0.0% FY2013/14	-4.8% Apr-Sep 2014/15	UK Index -0.9% Apr-Sep 2014/15	—	✗	↑	✗	6	
 Raising the profile of Coventry										
CP1.05	Visitor trips	7,867,000 2012	Annual indicator	—	—	N/A	↑	N/A	7	
 Jobs for local people										
CP1.06	Average employment rate	66.9% Jan-Dec 2013	63.6% Jul 2013-Jun 2014	WMM 69.3% Jul 2013-Jun 2014	72.2% Jul 2013-Jun 2014	✗	↑	✗	7	
CP1.07a	Job Seekers Allowance (JSA) claimants (seasonally-adjusted)	3.4% May 2014	2.8% Sep 2014	WMM 2.8% Sep 2014	2.2% Sep 2014	✓	↓	✓	7	
CP1.07b	16-19 year olds not in education, employment or training (NEET)	7.4% Dec 2013	Annual indicator	WMM 6.0% Dec 2013	5.3% Dec 2013	N/A	↓	N/A	7	
CP1.07c	18-24 year olds claiming Jobseeker's Allowance (JSA)	3.8% May 2014	2.7% Sep 2014	WMM 4.6% Sep 2014	3.6% Sep 2014	✓	↓	✓	7	
CP1.08	Resident population aged 16-64 qualified to NVQ Level 4+	29.7% Jan-Dec 2013	2014 data expected in Apr 2015	WMM 28.4% Jan-Dec 2013	35.0% Jan-Dec 2013	N/A	↑	N/A	7	
 Reducing the impact of poverty										
CP1.09	Gross disposable household income	£13,374 2012	2013 data expected in May 2015	WMM £14,744 2012	£17,066 2012	N/A	↑	N/A	8	
CP1.10a	Median annual pay	£21,348 2013 revised	£20,849 2014 provisional	WMM £20,431 2014 provisional	£22,354 2014 provisional	✗	↑	✗	8	
CP1.10b	Credit Union membership	New measure is being developed.								8
 Supply, choice and quality of housing										
CP1.11	Council Tax base	136,649 22/05/2014	137,238 30/09/2014	—	—	✓	↑	✓	9	
CP1.12	Properties in higher Council Tax bands (C to H)	29.03% 22/05/2014	29.27% 30/09/2014	WMM 35.16% 31/03/2014	55.48% 31/03/2014	✓	↑	✓	9	
 Locally committed										
 Attractive, cleaner and greener city										
CP2.01	Street scene measure quality indicator	New measure is being developed as part of the forthcoming Street Scene Strategy.								12
Roads and footways which are in good or acceptable condition...										
CP2.02a	...principal roads (A roads)	95% 2013/14	Annual survey	—	—	N/A	95%+ 2014/15	N/A	12	
CP2.02b	...non-principal roads (B & C roads)	88% 2013/14	Annual survey	—	—	N/A	88%+ 2014/15	N/A	12	
CP2.02c	...unclassified roads	86% 2013/14	Annual survey	—	—	N/A	86%+ 2014/15	N/A	12	
CP2.02d	...footways	45% 2013/14	Annual survey	—	—	N/A	45%+ 2014/15	N/A	12	

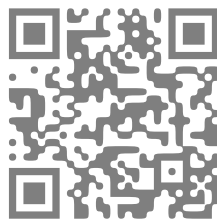
Council Plan Headline Indicators

Number	Title	Previous performance	Half year 2014/15 or latest data	Comparator	England	Progress	Target	Target status	More on page...	
CP2.03	Number of fly tips reported in the city	2,508 2013/14	1,505 Apr-Sep 2014/15	All Mets 4,840 2012/13	—	✗	<2,383 2014/15	✗	12	
CP2.04	Household waste recycled and composted	35.8% 2013/14	39.2% Apr-Sep 2014/15 est.	All Mets 39.3% 2012/13	41.6% 2012/13	✗	>40% 2014/15	✗	12	
CP2.05	Completed management plans for parks in deprived neighbourhoods	— in progress	3 draft plans completed August	—	—	✓	TBC	✓	12	
	Safer communities									
CP2.06	Total number of crimes (and rate per 1,000 population)	21,574 (66.8) 2013/14 (↓1.1%)	11,037 (↑0.9% (37.16 rate) 1 Apr-30 Sep (rate to 14 Oct)	B'ham (37.07 rate) 1 Apr-14 Oct 2014	Wolves (37.09 rate) 1 Apr-14 Oct 2014	✗	↓	✗	12	
CP2.07a	Residents who feel safe in their local area during the day	93% Apr 2014	82% October 2014	—	—	✗	↑	N/A	12	
CP2.07b	Residents who feel safe in their local area after dark	64% Apr 2014	53% October 2014	—	—	✗	↑	N/A	12	
CP2.08	Nuisance behaviour incidents reported	New measure is still under development for 2014/15.								12
	Improving educational outcomes									
CP2.09	Level 4 or above in reading, writing and maths at Key Stage 2	71% 2013	76% 2014 provisional	S/N 76% 2014 provisional	78% 2014 provisional	✓	78%+ 2014	✗	13	
CP2.10	Five good GCSEs (A* to C) including English and Maths	Revised 2014: first entry only	52.0% 2014 provisional	S/N 52.0% 2014 provisional	55.9% 2014 provisional	N/A	55.9%+ 2014	✗	13	
CP2.11a	Making expected progress from Key Stage 2 to Key Stage 4 in English	69.8% 2013	78.8% 2014 provisional	S/N 69.9% 2014 provisional	72.3% 2014 provisional	✓	72.3%+ 2014	✓	13	
CP2.11b	Making expected progress from Key Stage 2 to Key Stage 4 in Maths	68.5% 2013	64.8% 2014 provisional	S/N 63.1% 2014 provisional	66.5% 2014 provisional	✗	66.5%+ 2014	✗	13	
CP2.12a	Pupils attending primary schools judged good / outstanding by Ofsted	72% Apr 2014	74% Sep 2014	S/N 77% August 2014	79% August 2014	✓	100% Sep 2015	✓	13	
CP2.12b	Pupils attending secondary schools judged good/outstanding by Ofsted	66% Apr 2014	58% Sep 2014	S/N 68% August 2014	73% August 2014	✗	100% Sep 2015	✗	13	
	Improving health and wellbeing									
CP2.13a	Male life expectancy at birth	78.1 (77.1-78.5) 2010-12	78.2 (77.8-78.6) 2011-13	WMR 78.8 2011-13	79.4 2011-13	=	↑	=	14	
CP2.13b	Female life expectancy at birth	82.1 (81.8-82.5) 2010-12	82.4 (82.1-82.8) 2011-13	WMR 82.8 2011-13	83.1 2011-13	=	↑	=	14	
CP2.14	Smoking quitters from stop smoking services	53.4% 2013/14	47.7% Apr-Sep 2014/15 prov.	WMR 52.6% 2013/14	51.3% 2013/14	✗	↑	✗	14	
CP2.15	Adult social care users with a personal budget	56.2% 2013/14	79.2% Apr-Sep 2014/15	CIPFA 55.6% 2012/13	55.6% 2012/13	✓	90%+ 2014/15	✗	15	
CP2.16	Adult social care users with a direct payment	16.3% 2013/14	22.3% Apr-Sep 2014/15	CIPFA 15% 2012/13	16.4% 2012/13	✓	17.0%+ 2014/15	✓	15	
	Protecting the most vulnerable									
CP2.17	Looked after children rate per 10,000 population under 18	91 Feb 2014	86 Sep 2014	—	60 March 2013	✓	↓	✓	15	
CP2.18	Adult safeguarding alerts	1,003 2013/14	460 Apr-Sep 2014/15	WMR 1,000 2012/13	955 2012/13	✓	800-1100 2014/15	✓	15	
CP2.19	Completed safeguarding referrals where the adult at risk feels safer	90.4% 2013/14	92% Apr-Sep 2014/15	—	—	✓	90%+	✓	15	
CP2.20	Conceptions to girls aged under 18 (rate per 1,000 15-17 year olds)	38.6 2012	40.3 Apr-Jun 2013	WMM 30.9 Apr-Jun 2013	25.2 Apr-Jun 2013	✗	↓	✗	15	
CP2.21	Domestic violence/abuse victims known to the police (crime and non crime)	3,846 2013/14	2,310 Apr-Sep 2014/15	—	—	N/A	No target set	N/A	15	
CP2.22	Repeat victims of domestic violence reported	22.3% 2013/14	17.0% Apr-Sep 2014/15	B'ham 15.7% Apr-Sep 2014/15	Wolves 17.9% Apr-Sep 2014/15	=	↓	=	15	
CP2.23	Households accepted as statutory homeless	551 2013/14	344 Apr-Sep 2014/15	—	—	✗	↓	✗	16	

Council Plan Headline Indicators

Number	Title	Previous performance	Half year 2014/15 or latest data	Comparator	England	Progress	Target	Target status	More on page...
Reducing health inequalities									
CP2.24	Achieving a good level of development in the early years by age five	55.4% 2013	60.0% 2014 provisional	S/N 57.5% 2014 provisional	60.0% 2014 provisional	✓	60.0%+ 2014	✓	16
CP2.25	Gap between the lowest achieving 20% in the early years and the rest	36.3% 2013 revised	36.8% 2014 provisional	S/N 37.6% 2014 provisional	33.9% 2014 provisional	✗	<33.9% 2014	✗	16
CP2.26	Breastfeeding rates at 6-8 weeks (Coventry and Rugby CCG)	42.8% 2013/14	41.3% Apr-Jun 2014/15	—	—	✗	↑ 2% per year	✗	16
Delivering our priorities									
Maximising the use of our assets reducing operating costs									
CP3.01	Rationalising property portfolio - revenue savings	£964,000 2013/14	£1,506,000 2014/15 estimated	—	—	✓	£1,464,000+	✓	18
CP3.02	Carbon dioxide emissions from local authority operations	56,359 tonnes 2012/13 actual	45,310 tonnes ↓12% 2013/14 actual	—	—	✓	↓	✓	18
CP3.03	Total energy use in Council buildings and schools	141,473,338 kWh 2012/13 actual	124,753,362 kWh ↓12% 2013/14 actual	—	—	✓	↓	✓	18
CP3.04	Transformation programme savings	£12.632m 2013/14	£15.778m 2014/15 estimated	—	—	✓	£16.778m+ 2014/15	✗	18
CP3.05	Core employee headcount (fte)	4,832.29 Mar 2014	4,626.89 Sep 2014	—	—	✓	↓	✓	18
CP3.06	Working days lost due to sickness absence per fte	9.14 days 2013/14	3.91 days Apr-Sep 2014/15	—	—	✗	<8.5 days per fte 2014/15	✗	18
CP3.07	Council Tax collection rate	95.6% 2013/14	54.9% Apr-Sep 2014/15	—	—	✗	96%+ 2014/15	✗	19
CP3.08	National non-domestic rates (NNDR/business rates) collection rate	97.8% 2013/14	54% Apr-Sep 2014/15	—	—	✗	98.5%+ 2014/15	✗	19
Active citizens; strong and involved communities									
CP4.01a	Move to online transactions	New measure is still under development for 2014/15.							20
CP4.01b	Reduction in face to face contact and telephone contact	New measure is still under development for 2014/15.							20
CP4.02	Common Assessment Framework (CAFs) closed with all actions complete	48.9% 2013/14	47.6% Apr-Sep 2014/15	—	—	✗	70%+ 2014/15	✗	21
CP4.03	Adult Social Care service users who have control over their daily life	78.5% 2013/14	Annual indicator	CIPFA 76.2% 2012/13	75.9% 2012/13	N/A	79%+ 2014/15	N/A	21

Abbreviations used: CIPFA = Chartered Institute of Public Finance and Accountancy comparable authorities; S/N = Statistical Neighbours (similar authorities); WMM = West Midlands Metropolitan Area; WMR = West Midlands Region



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